



## Revolutionary Pillow Accommodates Every Position

### UPPER BODY



Gently Elevated Sleeping



Easy Stomach Reading



Comfortable Stomach Sleeping

### LEGS



Elevated Knees Eases Back Muscles

### SITTING



Posture Perfect Support

### COMBO



Double Up In Bed



Posture Perfect Upright Position



Relaxed Sofa Reading



Supportive Side Sleeping



Leg Elevation Soothes Tired Feet



Comfortably Read While Seated



Rest Comfortably On Sofa

### BENEFITS

- Offering the comfort of a pillow with the support of a wedge.
- FLIP design allows for total comfort and support for your upper body and legs.
- Helps to align your neck, shoulders, and lumbar region when used as a back support cushion.
- Versatile comfort and support day and night.
- Protect your pillow with a custom-fit pillowcase. Available in white, navy and beige. Machine washable.

### PLACE IN DRYER BEFORE YOU USE

This Flip Pillow has been compressed for packing and shipping. To restore full support and loft, put in dryer at medium heat for 15 minutes, remove to fluff and continue to dry 15 more minutes.

### TO CLEAN FLIP PILLOW



Spot clean or machine wash on gentle cycle, cold water.



Place in dryer on low heat. May use dryer balls to help restore loft during drying.



Do not iron.

Need a little help? Contact us  
[customerserv@contourliving.com](mailto:customerserv@contourliving.com)

Contour Products, Inc. | Charlotte, NC  
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For covers and more unique products please visit  
[www.contourliving.com](http://www.contourliving.com)

**ARBITRATION AGREEMENT:**

BY PURCHASING THIS PRODUCT, YOU AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY LAW, ANY DISPUTE WITH CONTOUR PRODUCTS, INC. ("Contour") OR CONTOUR PILLOW, INC. ("Contour Pillow") CONCERNING THE PRODUCT SHALL BE RESOLVED BY BINDING INDIVIDUAL ARBITRATION. TO THE EXTENT PERMITTED BY APPLICABLE LAW, YOUR ARBITRATION CANNOT BE JOINED WITH ANOTHER ARBITRATION, WHETHER THROUGH CLASS ACTION ARBITRATION PROCEEDINGS OR OTHERWISE. YOU HAVE THE RIGHT TO OPT OUT OF ARBITRATION AND TO PRESERVE YOUR RIGHT TO SUE AND TO PARTICIPATE IN A CLASS ACTION. THE OPT OUT PROCEDURE IS DISCUSSED IN THE "OPT OUT PROCEDURE" SECTION BELOW.

WAIVER OF RIGHT TO SUE. BY AGREEING TO ARBITRATION, YOU UNDERSTAND THAT, TO THE MAXIMUM EXTENT PERMITTED BY LAW, YOU ARE AGREEING TO WAIVE YOUR RIGHT TO FILE SUIT IN ANY COURT, TO A COURT HEARING, JUDGE TRIAL AND JURY TRIAL

**CLASS ACTION WAIVER:**

To the maximum extent permitted by law, you expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to bringing or joining any claims in any class action or any class-wide arbitration.

**DISPUTE RESOLUTION PROCEDURE:** If you have a dispute with Contour Products or Contour Pillow, you agree to first contact Contour Products, Inc. to discuss the matter. If we cannot resolve the dispute informally, it shall be resolved by arbitration. You may start the arbitration process by submitting a written demand to the American Arbitration Association ("AAA") and sending us a copy. Contour will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or telephonically. The arbitrator's award will be binding and may be entered as a judgment in any court of competent jurisdiction. For more details, visit Contour's Terms & Conditions, at [www.contourliving.com/terms-and-conditions](http://www.contourliving.com/terms-and-conditions)

**For Canadian residents:** This arbitration agreement is governed by Canadian law. Arbitration would take place in a location convenient to you in Canada or telephonically.

**OPT OUT PROCEDURE.** You have thirty (30) days from the date of product delivery to opt out of arbitration. To opt out of arbitration you must contact us and request to opt out of arbitration. If more than thirty (30) days have passed, you are not eligible to opt out of arbitration and you will have waived your right to sue and your right to participate in a class action.

**SEVERABILITY.** In the event any provision or part of this Agreement is found to be invalid or unenforceable, only that provision or part so found, and not the entire agreement, will be inoperative.

**TO CONTACT CONTOUR PRODUCTS, INC. :** 1-800-950-0230 ext 2400 (phone), 704-527-8896 (facsimile), [arbitration@contourliving.com](mailto:arbitration@contourliving.com) or Contour Products, Inc., 1430 West Pointe Drive, Suite K, Charlotte, NC 28214.